

ORDINARY COUNCIL MEETING: 24 FEBRUARY 2026

19.2 COUNCIL POLICY REVIEWS

Amendments are displayed in red:

Officer Recommendation

That Council:

1. Adopts amendments to POL-GVN 07 Elected Member Entitlements Policy as per Attachment 1.
2. Adopts amendments to POL-GVN 08 Elected Member and CEO Training, Professional Development, Travel and Events Policy as per Attachment 3 **and insert a new subclause at 6.3 Cancellations, Booking Change / Modification Costs:**
 - a. **6.3 (c) *Where a cancellation, change or modification is required due to an Elected Member's illness, accident or other unforeseen and unavoidable emergency, the CEO may, at their discretion, where written evidence has been provided, determine that any reasonable costs incurred are to be met by the City.***
3. Adopts amendments to POL-CPM 05 Complaints Management Policy as per Attachment 5, **and make a minor amendment to clause 12 Aggressive and Threatening Behaviours:**

*In some instances, the City ~~will~~ **may** encounter complainants whose behaviour is aggressive or threatening, consistently rude, abusive or the complainant makes threats to oneself, staff or third parties (whilst using City services or on City premises) or in general. The City has a zero tolerance for these behaviours and has a duty of care to provide a safe working environment for staff, contractors and volunteers. City officers should refer to the CoM-LWE 02 Unacceptable Behaviour at City Facilities Policy for guidance.*

Comment: amendment to resolution two provides the CEO with their discretion, with the provision of written evidence, may make a decision for reasonable costs to be incurred by the City, in the event of a cancellation in the case of an emergency. The amendment to resolution two is recommended as currently conveys inevitability, by replacing the 'will' with 'may' reframes the clause.